
January 9, 2014

AHRQ's Primary Care Practice Facilitation Forum

New & Noteworthy

PCMH Resource Center

The primary care medical home, also referred to as the patient centered medical home (PCMH), advanced primary care, and the healthcare home, is a promising model for transforming the organization and delivery of primary care.

We provide implementers, decisionmakers, and researchers with access to evidence-based resources about the medical home and its potential to transform primary care and improve the quality, safety, efficiency, and effectiveness of U.S. health care.

Please visit us at pcmh.ahrq.gov.

This electronic newsletter continues our efforts toward building a learning network for individuals with an interest in practice facilitation. We will use this listserv to share questions and answers submitted by learning forum members, as well as resources, research articles, and events of interest to the community.

Upcoming Newsletter Topic:

Mapping and Redesigning Workflow

How to Encourage Primary Care Practices to Develop Quality Improvement Infrastructure

The next edition of this electronic newsletter will discuss mapping and redesigning workflow, the focus of [Module 5](#) in *The Practice Facilitation Handbook: Training Modules for New Facilitators and Their Trainers*. Key topics addressed will include the process of workflow mapping, important workflows in primary care practices, helping practices redesign workflow and work processes, and implementing and sustaining these changes. The upcoming edition also will provide information on toolkits that can be used by practice facilitators to assess and analyze workflow in the practices in which they work.

What Do You Think?

For our upcoming newsletter, we'd like to include your opinions on the topic of workflow mapping and redesign:

- Have practices that you work with gone through the process of mapping existing workflows, implementing a redesigned workflow, or creating a new work process?
- If so, what has been the outcome of these endeavors?
- If not, how do you think mapping or redesigning workflow might impact the practices you work with?
- How comfortable do you feel helping practices understand and redesign workflows?

Please join the discussion by sending your thoughts to us at PracticeFacilitation@mathematica-mpr.com. We look forward to receiving your responses and sharing them in the next newsletter.

January 9, 2014

Upcoming Event

PBRN Webinar: Implementing Health Assessments in Primary Care: A How-to Guide

Save the Date! January 15, 2014; 12:30 PM to 2:00 PM EST

Presented by:

Richard Ricciardi, PhD, NP, FAANP, Agency for Healthcare Research and Quality

Douglas Fernald, MA, Department of Family Medicine at the University of Colorado School of Medicine, the Colorado Health Outcomes Program, and the Shared Networks of Collaborative Practices and Partners

During this webinar, the presenters will discuss a new evidence-based guide, released by the Agency for Healthcare Research and Quality, that was developed for primary care doctors, nurse practitioners and physician assistants on how to successfully select, adopt and implement health assessments (HA) in primary care settings. The presenters will describe how this new guide, [Health Assessments in Primary Care: A How-to Guide for Clinicians and Staff](#), may be used to help clinicians decide which health assessments to use, how to integrate them into their daily workflow and how to engage patients. The presenters will also illustrate how this guide may be used to facilitate the effective implementation and use of HA in primary care. This guide is especially useful in the context of the implementation of the Affordable Care Act (ACA): the ACA authorizes Medicare coverage of annual wellness visits and specifies that a health risk assessment be included as part of those visits.

CME Credit Available: This Live activity, Implementing Health Assessments in Primary Care: A How-to Guide, with a beginning date of 1/15/2014, has been reviewed and is acceptable for up to 1.25 Elective credit(s) by the American Academy of Family Physicians. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Brought to you by the AHRQ PBRN Resource Center. To register for this webinar, click [here](#) or navigate to: <https://www1.gotomeeting.com/register/842052801>. Click [here](#) to learn more about this and other PBRN events.

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