

AHRQ's Primary Care Practice Facilitation Forum

This email newsletter is one step in building a learning network for individuals with an interest in practice facilitation. We will use this listserv to share perspectives on questions and answers submitted by learning forum members, as well as resources, research articles, and events of interest.

November 4, 2013

Dear PCPF Colleagues,

Greetings from the Improving Primary Care Initiative at the Agency for Healthcare Research & Quality (AHRQ)! We are very pleased to be back in touch with you via this bi-weekly newsletter on primary care practice facilitation. We're excited about the work that is underway across the country to improve health and health care through primary care transformation, and look forward to sharing information with you and learning from you. As you'll read in this edition of the newsletter, AHRQ is pleased to announce the publication of the [*Practice Facilitation Handbook*](#), which is described below and is the subject of an upcoming webinar (registration information below). In addition, the *Handbook* will be the focus of our next edition of the newsletter, which will offer a full description of this resource by Cindy Brach of AHRQ, as well as information about work AHRQ will be doing in the coming months to advance the development of practice facilitation training programs and curricula.

We look forward to hearing from you about these and other practice facilitation topics! Please contact us at PracticeFacilitation@mathematica-mpr.com.

With best regards,

Janice Genevro, PhD, MSW
Lead, Improving Primary Care Initiative
Center for Primary Care, Prevention, & Clinical Partnerships
Agency for Healthcare Research & Quality

Resources

Did you know that the Agency for Healthcare Research and Quality has developed a handbook to assist in training practice facilitators?

The handbook, [The Practice Facilitation Handbook: Training Modules for New Facilitators and Their Trainers](#), provides a basic introduction to practice facilitation, presents core competencies for practice facilitators, provides training exercises focused on common facilitation tasks like assessing readiness for change and tracking progress, and offers modules focused specifically on patient-centered medical home transformation and care

model implementation. The handbook consists of 20 training modules, each 30 to 90 minutes long, that trainers can use as a resource for preparing new facilitators. Each module contains a Trainer's Guide, learning objectives for the session, and a list of readings and activities. This handbook is designed to assist in training practice facilitators as they develop the knowledge and skills needed to support meaningful improvement in primary care practices. It will also serve as the basis for additional Primary Care Practice Facilitation curriculum development that AHRQ will carry out in the coming months.

Download a copy of AHRQ's Practice Facilitation Handbook at the PCMH Resource Center (www.pcmh.ahrq.gov) and [sign up for an introductory webinar \(below\)](#). Please also visit the Resource Center to explore white papers, briefs and other resources related to the Patient-Centered Medical Home and primary care improvement.

Upcoming Events

Upcoming PBRN Webinar: *AHRQ's Practice Facilitation Handbook: A Resource for New Facilitators and Their Trainers*

Save the Date! *November 15, 2013, 11:30 AM to 1:00 PM ET*

Presented by: Lyndee Knox, PhD, LA Net PBRN; Cindy Brach, M.P.P., AHRQ; and Robert McNellis, MPH, AHRQ

Practice facilitation programs are burgeoning, and with that growth comes the need to train facilitators in the skills and content they need to master to be successful. AHRQ developed the [Practice Facilitation Handbook](#), based on a demonstration program that used facilitators in safety net practices, to assist in the training of new practice facilitators. During this webinar, Handbook co-authors Lyndee Knox and Cindy Brach will provide an orientation to practice facilitation and an overview of the Handbook with its 21 training modules. Robert McNellis will also notify participants of current AHRQ work in developing a comprehensive practice facilitation curriculum.

This webinar is brought to you by the AHRQ PBRN Resource Center. To register, click [here](#) or navigate to: <https://www1.gotomeeting.com/register/879114585>. Click [here](#) to learn more about this and other PBRN events.

Patient-Centered Primary Care Collaborative Webinar

Save the Date! *Tuesday November 12, 1:30 pm to 3:00 pm ET*

Event information from [PCPCC website](#):

Population Health Management in the Medical Neighborhood

Presented by: Jaan Sidorov, Consultant, Sidorov Health Solutions;
Robert Fortini, VP and Chief Clinical Officer, Bon Secours Virginia Medical Group

The Patient-Centered Primary Care Collaborative (PCPCC) recently released a new report that supports primary care clinicians in their efforts to adopt a population health management (PHM) approach, which effectively leverages health IT solutions and community partnerships in the larger 'medical neighborhood.' The webinar will include a presentation from Jaan Sidorov on the essential features of health IT-enabled PHM, and Robert Fortini's success at Bon Secours Virginia Medical Group, a Shared Savings ACO in Richmond, Virginia.

Webinar Registration Link:

<https://www1.gotomeeting.com/register/500709232>

Managing your account

If this information was forwarded to you and you would like to subscribe, please email PracticeFacilitation@mathematica-mpr.com and include “subscribe” in the subject heading.

This service is provided to you at no charge by the [Agency for Healthcare Research and Quality](http://www.aahrq.gov) (AHRQ).