

AHRQ's Primary Care Practice Facilitation Forum

New & Noteworthy

PCMH Resource Center

The primary care medical home, also referred to as the patient centered medical home (PCMH), advanced primary care, and the healthcare home, is a promising model for transforming the organization and delivery of primary care.

We provide implementers, decisionmakers, and researchers with access to evidence-based resources about the medical home and its potential to transform primary care and improve the quality, safety, efficiency, and effectiveness of U.S. health care.

Please visit us at pcmh.ahrq.gov.

This electronic newsletter continues our efforts toward building a learning network for individuals with an interest in practice facilitation. We will use this listserv to share questions and answers submitted by learning forum members, as well as resources, research articles, and events of interest to the community.

Upcoming Newsletter Topic:

Measuring and Benchmarking Clinical Performance

Selecting Appropriate Clinical Performance Measures and Using Benchmarks for Comparison

The next edition of this newsletter will highlight how to select the proper performance measures for tracking practice performance and prioritizing improvement goals. This topic is the focus of [Module 7 of *The Practice Facilitation Handbook: Training Modules for New Facilitators and Their Trainers*](#). The upcoming newsletter will explore what criteria to consider when developing performance measures, and how to benchmark these measures for comparing a practice's performance with an external standard.

What Do You Think?

We want to hear from you for our upcoming newsletter. Tell us what you think about measuring and benchmarking clinical performance:

- What difficulties are commonly encountered when attempting to collect and report performance data?
- How has measuring and benchmarking clinical performance aided in motivating your practice staff?
- What methods have you developed to best synchronize the QI team's improvement goals with new performance measures?
- Which processes do you utilize to determine appropriate benchmarks for your practice?

Send your response, which can be brief or detailed, to PracticeFacilitation@mathematica-mpr.com. We hope to include it in the next edition of the newsletter.

Upcoming Event

PBRN Webinar on PBRN Research Good Practices (PRGPs) Report

Register Now! Tuesday, September 30 from 2:00 - 3:30 p.m. ET

The Agency for Healthcare Research and Quality (AHRQ) is hosting a webinar on Tuesday, September 30 from 2:00 - 3:30 p.m. ET, on the Practice-Based Research Network (PBRN) Research Good Practices (PRGPs) Report. The presenters will provide an overview of the new PRGPs, which were developed by seven experienced PBRNs and vetted by members of several more. The presenters will summarize how this resource was developed, and describe how it can be used. PRGP chapters include: PBRN Infrastructure; Study Development and Implementation; Data Management; and

Dissemination Policies. The PBRN Research Good Practices (PGRPs) resource is now available [online](#).

Presenters will include:

- Victoria Neale, Ph.D., M.P.H., Metropolitan Detroit Research Network
- Kimberly Campbell-Voytal, Ph.D., R.N., Metropolitan Detroit Research Network
- Rowena J. Dolor, M.D., M.H.S., Duke Primary Care Research Consortium
- Lyle J. Fagnan, M.D., Oregon Rural Practice-based Research Network
- Barcey Levy, Ph.D., M.D., Iowa Research Network
- Zsolt J. Nagykaldi, Ph.D., Oklahoma Physicians Resource/Research Network
- V. Beth Patterson, R.N., Duke Primary Care Research Consortium

This webinar will be submitted for review for up to 1.25 elective continuing education credits by the American Academy of Family Physicians.

To register, go to: <https://www1.gotomeeting.com/register/272815256>
Brought to you by the AHRQ PBRN Resource Center

Upcoming Event

Training practice facilitators to help primary care practices improve use of health information technology

Register Now! October 21, 2014 at 03:00 – 4:30 P.M. (ET)

This is the second in a series of webinars designed to share AHRQ's development of tools and resources for training primary care practice facilitators (PFs). This session focuses on how PFs can help small and medium-sized primary care practices enhance their use of HIT for QI and PCMH transformation. The webinar will review emerging best practices in training PFs to support HIT enhancement in practices, and introduce the audience to resources being developed for the practice facilitation model curriculum. Speakers will include experts in PF, PF training and HIT optimization in small practices.

To register, please click [here](#).

If this information was forwarded to you and you would like to subscribe, please email PracticeFacilitation@mathematica-mpr.com and include "subscribe" in the subject heading.

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