

Table 1. PCMH Activities across Federal Agencies

Date of Last Update

Agency/ Division Represented:	Date of Last Update
AHRQ/CP3	May 2014
CMS	May 2014
ONC	May 2014
OPM	May 2014
DOD/TMA	October 2012
HRSA/BPHC, HRSA/OHIT	October 2012
VA/PCPO	October 2012

Relationship of PCMH to the Strategic Goals of the Operating Division/ Department

Agency/ Division Represented:	Relationship of PCMH to the Strategic Goals of the Operating Division/ Department
AHRQ/CP3	Strategic goals explicitly support advancing the testing and refinement of models to improve primary care such as the PCMH
CMS	CMS does not have an explicit strategy for PCMH- related work. To date, the requirement for CMS to create PCMH projects has been driven by external stakeholders, namely Congress and the White House. The ACA references CMS' involvement in medical home-type work, specifically through CMS' Center for Medicare and Medicaid Innovations (CMMI)
ONC	Strategic goals explicitly support enabling health IT care delivery transformation supporting PCMH and Medical Home provider practice transformation efforts <ul style="list-style-type: none"> • Achieve Adoption and Information Exchange through Meaningful Use of Health IT: How meaningful use of health IT will anchor the government's health IT strategy • Improve Care, Improve Population Health, and Reduce Health Care Costs through the Use of Health IT: How health IT contributes to the efficacy of the Affordable Care Act • Inspire Confidence and Trust in Health IT: How government updates its approach to privacy, security, and patient safety • Empower Individuals with Health IT to Improve their Health and the Health Care System: How health IT empowers individuals with respect to their health care and individual health history • Achieve Rapid Learning and Technological Advancement: How innovation will improve health IT and health care overall
OPM	PCMH supports the strategic goals of providing high-quality health benefits of the population served by OPM
DOD/TMA	Strategic goals explicitly support advancing the PCMH
HRSA/BPHC, HRSA/OHIT	Strategic goals currently under development
VA/PCPO	Strategic goals explicitly support advancing the PCMH

Primary Areas of PCMH Activity

Direct provision of health care services or funding of care

Agency/ Division Represented:	Direct provision of health care services or funding of care
AHRQ/CP3	None
CMS	<ul style="list-style-type: none"> No direct care Funding of care directly through Medicare and Medicaid FFS Funding of care indirectly through Care Management fees (CPC initiative) Funding of care indirectly through Health Care Innovation Awards
ONC	None
OPM	<ul style="list-style-type: none"> Recognition of PCMH certification and support for integrated health care delivery systems within the FEHB program
DOD/TMA	<ul style="list-style-type: none"> TRICARE
HRSA/BPHC, HRSA/OHIT	<ul style="list-style-type: none"> Technical assistance and coverage of the recognition fee for NCQA PCMH recognition Capital Improvement Grants to community health centers adopting Electronic Health Records Expansion grants to increase behavioral health capacity \$32 million in 2011 supplemental funding to support PCMH gap analysis and survey recognition enrollment
VA/PCPO	<ul style="list-style-type: none"> Payment model reform for the Veteran's Health Administration

Pilot or demonstration programs

Agency/ Division Represented:	Pilot or demonstration programs
AHRQ/CP3	<ul style="list-style-type: none"> Infra- structure for Maintaining Primary Care Transformation (IMPACT) Accelerating the Dissemination and Implementation of PCOR Findings into Primary Care Practice through Quality Improvement processes.
CMS	<ul style="list-style-type: none"> Medicare Multi-Payer Advanced Primary Care Practice Demonstration (MAPCP) Federally Qualified Health Center (FQHC) Advanced Primary Care Practice (APCP) Demonstration Comprehensive Primary Care initiative (CPC) State Innovation Models (SIM) Medicaid Health Home Medicare-Medicaid financial alignment models Various PCMH HCIA awards
ONC	<ul style="list-style-type: none"> ONC Workforce - Targeted training to bring provider and staff up to date on the most critical competencies needed for the meaningful use of enabled health IT. Workforce Competencies for Patient-Centered Health Care Delivery through Health IT: A Framework for Practice Transformation <ul style="list-style-type: none"> PCMH Role-based Competencies PCMH Learning Resources Patient Safety Action and Surveillance Plan ONC Sponsored LDL Challenge - A 16-week quality improvement initiative to demonstrate use of EHR data to drive rapid cycle improvement and how to use system level practice changes to support practice transformation and population health management
OPM	<ul style="list-style-type: none"> Request for CPC practices to include FEHB members in the initiative
DOD/TMA	<ul style="list-style-type: none"> MHS Business Planning Pilot
HRSA/BPHC, HRSA/OHIT	<ul style="list-style-type: none"> Promoting the Pediatric Medical Home Membership on Medicare APCP's (from CMS) Expert Advisory Panel
VA/PCPO	<ul style="list-style-type: none"> Demonstration Labs Centers of Excellence

Technical assistance, implementation assistance

Agency/ Division Represented:	Technical assistance, implementation assistance
AHRQ/CP3	<ul style="list-style-type: none"> • Expert working group for PCMH Practice Facilitation • TeamSTEPPS • Dissemination and implementation of PCOR Findings
CMS	<ul style="list-style-type: none"> • MAPCP: Under the MAPCP Demonstration, Medicare and Medicaid are payers in multi-payer initiatives sponsored by the State or other regional entity. As one of many payers, CMS does not directly sponsor TA or implementation assistance. Such assistance is provided by each of the entities participating in the program in accordance with their own program structure. • FQHC APCP: State Primary Care Association (PCA) Coaching, Office Hour Events, One-to-One Technical Assistance, NCQA “Mock Survey”, Pre-Submission Survey Review. Email Reminders; Readiness Assessment Survey Review, Newsletters. • CPC: National and regional learning program that provides national and regional Webinars, face-to-face regional learning sessions, as well as one-on-one learning as required. Collaboration site for electronic sharing of data by CMS, regional learning faculty, and practices. Help desk for specific questions.
ONC	<ul style="list-style-type: none"> • Office of Provider Adoption Support (OPAS) - 62 funded Regional Extension Centers (RECs) provide practice facilitation to support provider’s medical home practice care delivery transformation participation efforts in Federal, State, Payer, Recognition, and Accreditation programs. • RECs currently work with over 145,000 providers across all U.S. States and many territories. • Provider –facing resources on HealthIT.gov – Implementation Resources • Example: Continuous Quality Improvement (CQI) Strategies to Optimize your Practice • Consumer eHealth / Blue Button • Blue Button Connector • Workforce on HealthIT.gov - Report – Evaluation of IT Professionals in Health Care • State funded Health Information Exchanges (HIEs)
OPM	<ul style="list-style-type: none"> • Provides FEHB health plans with information and resources, especially through Call Letters • Specific PCMH guidance to FEHB health plans • Monitors the diffusion and quality of PCMH programs offered in FEHB through annual reports on PCMH coverage in FEHB
DOD/TMA	<ul style="list-style-type: none"> • Technical Assistance and Program Coordination for PCMH Implementation
HRSA/BPHC, HRSA/OHIT	<ul style="list-style-type: none"> • Providing technical assistance for achieving NCQA PCMH recognition and transforming to a medical home • Funding of the National Center on Medical Home Implementation • Grants to support State-, community-, and practice- level PCMH implementation • Learning collaborative to promote quality improvement for pediatric care • Funding for Family-to-Family Health Information Centers • Technical Assistance Center for Integrating Behavioral Health and Primary Care • Cooperative Agreements with State Primary Care Associations and the National Association of Community Health Centers
VA/PCPO	<ul style="list-style-type: none"> • Increased staffing at primary care sites • PACT Compass and quality measurement • PACT Learning Collaborative • Transformation Initiative Learning Centers • Consultation teams • Mini-residency in specialty care for primary care providers • Telemedicine • Computerized Patient Record System enhancements

Research (includes evaluation)

Agency/ Division Represented:	Research (includes evaluation)
AHRQ/CP3	<ul style="list-style-type: none"> Transforming Primary Care evaluation grants - retrospective evaluations on long-term medical home models Estimating the Costs of Supporting Primary Care Practice Transformation A Research Agenda for the Patient-Centered Medical Home Foundational white papers Decisionmaker briefs Practice Facilitation Quality Improvement Infrastructure Series New Methods Series Investigator-initiated Grant Programs Review of the evidence on PCMH effectiveness
CMS	<ul style="list-style-type: none"> Formal, independent evaluations of the MAPCP Demonstration, FQHC APCP Demonstration, CPC Initiative, and Medicare-Medicaid financial alignment models are being conducted. The evaluations employ a combination of quantitative (e.g., claims data analyses, beneficiary and practice surveys) and qualitative (e.g., focus groups, interviews, site visits) approaches to assess the impacts of the demonstration on the Medicare and Medicaid programs and the beneficiaries they serve.
ONC	None
OPM	<ul style="list-style-type: none"> Monitors quality and improvement in FEHB program through NCQA HEDIS measure set, comparing FEHB plans to benchmark data
DOD/TMA	<ul style="list-style-type: none"> Multiple evaluations in progress
HRSA/BPHC, HRSA/OHIT	<ul style="list-style-type: none"> Grants to support the Community Health Applied Research Network Grants for PCMH models focusing on maternal and child health Surveys on children and medical homes Supporting research that integrates oral health/dental home with the medical home
VA/PCPO	<ul style="list-style-type: none"> Demonstration Labs Centers of Excellence

Other

Agency/ Division Represented:	Other
AHRQ/CP3	<ul style="list-style-type: none"> Definition of the patient-centered medical home Atlas of Care Coordination Measures Development of measures of primary care team functioning CAHPS tool for the PCMH A How-to Guide on Developing and Running a Primary Care Practice Facilitation Program Model Curriculum for the Training of Primary Care Practice Facilitators
CMS	None
ONC	<ul style="list-style-type: none"> popHealth – popHealth (projectpophealth.org) is an open source electronic clinical quality measure importer/ exporter, calculator, and dashboarding tool. The tool is being used by FQHCs for quality measurement and tracking, and as part of PCMH programs, e.g., Wyoming Medicaid.
OPM	<ul style="list-style-type: none"> Active member of Patient Centered Primary Care Collaborative and National Business Group on Health, sharing information in their forums.
DOD/TMA	None
HRSA/BPHC, HRSA/OHIT	<ul style="list-style-type: none"> Performance Measure Development Assorted Projects on Pediatric Care in a Medical Home
VA/PCPO	None

Materials to share with PCMH partners

Toolkits

Agency/ Division Represented:	Toolkits
AHRQ/CP3	<ul style="list-style-type: none"> Toolkit for Practice Redesign
CMS	<ul style="list-style-type: none"> MAPCP: Varies by State program FQHC APCP: Multiple tools including, NCQA PCMH 2011 Add-On Survey Tool and Webinar, APCP Process Diagram, Lessons Learned, APCP TA Fact Sheet, and FAQs. CPC: Multiple tools, including Implementation Guides with FAQs, practice spotlights, and resource lists for the first 2 years of practice transformation in CPC.
ONC	<ul style="list-style-type: none"> HealthIT.gov Implementation Resource Repository sortable by related HealthIT Topic
OPM	None
DOD/TMA	None
HRSA/BPHC, HRSA/OHIT	<ul style="list-style-type: none"> HRSA Health IT Adoption Toolkit Building Your Medical Home toolkit Toolkit for Meaningful Use HRSA Quality Toolkit 2-pager describing HRSA's various PCMH and accreditation initiatives
VA/PCPO	None

Seminars and presentations

Agency/ Division Represented:	Seminars and presentations
AHRQ/CP3	<ul style="list-style-type: none"> Practice Facilitation Webinars on developing a facilitation program; hiring and training facilitators; and designing, funding, and evaluating facilitation work Webinars on novel and underused evaluation methods
CMS	<ul style="list-style-type: none"> MAPCP: Monthly meetings with States individually and all States may involve specific presentations on an as needed basis. FQHC APCP: NACHC Policy & Issues Forum, IHI Summit CPC: Multiple presentations (national and regional Webinars, face-to-face regional learning sessions) on topics related to practice transformation
ONC	<ul style="list-style-type: none"> Practice Transformation Video Describes five practice transformation initiatives (Medical Home, the Comprehensive Primary Care initiative, Accountable Care Organizations, State Innovation Models, and Million Hearts). Medical Home Podcast Explains what a medical home is, the advantages and requirements of becoming a medical home, and how RECs can help practices become medical homes (April 2014) Google Hangout on new payment models, including PCMH, from investor perspective (March 2014) LDL Challenge: Lessons Learned Million Hearts Video Recording and Webinar (August 2013) LDL Challenge Putting Data Queries to Work to Drive Rapid Improvement ONC Annual Meeting (January 2014) 15th Annual International Summit on Improving Patient Care in the Office Practice and the Community (March 2014) <p><i>Coming Soon to the Implementation Resource Repository</i></p> <ul style="list-style-type: none"> Practice Readiness Tool - Preparing Practices for Transformation Stage 2 Sustainability for RECs: Readyng Your Workforce for Stage 2 Integrating PCMH and Meaningful Use of EHR Meaningful Use and the Patient-Centered Medical Home: Present and Future Home Improvement - Using Technology to Provide a Better Patient Centered Medical Home Health Information Technology-Enabled Transitions of Care

Agency/ Division Represented:	Seminars and presentations
OPM	<ul style="list-style-type: none"> Shared details about the development of guidelines and quality indicators at the 2013 AMSUS Continuing Education Meeting
DOD/TMA	<ul style="list-style-type: none"> PCMH in the context of the Military Health System
HRSA/BPHC, HRSA/OHIT	None
VA/PCPO	None

Web sites

Agency/ Division Represented:	Web sites
AHRQ/CP3	<ul style="list-style-type: none"> The Patient Centered Medical Home Resource Center (pcmh.ahrq.gov) Citations Database
CMS	<ul style="list-style-type: none"> MAPCP: http://innovation.cms.gov/initiatives/Multi-Payer-Advanced-Primary-Care-Practice/. Individual State projects have their own Web sites. In addition, there is a Web portal for downloading data that some States take advantage of: https://mapcp.rti.org/Default.aspx?tabid=55 FQHC APCP: http://innovation.cms.gov/initiatives/fqhcs/ , http://collaboration.cms.gov CPC: The CMMI Web site has information about the initiative - http://innovation.cms.gov/initiatives/Comprehensive-Primary-Care-Initiative/
ONC	<ul style="list-style-type: none"> HealthIT.gov
OPM	None
DOD/TMA	<ul style="list-style-type: none"> Uniformed Services Academy of Family Physicians (USAFP) Website
HRSA/BPHC, HRSA/OHIT	<ul style="list-style-type: none"> Healthcare communities.org National Center for Medical Home Implementation Cultural Competency and Health Literacy Resources for Health Care Providers
VA/PCPO	None

Policies and Guidelines

Agency/ Division Represented:	Policies and Guidelines
AHRQ/CP3	None
CMS	<ul style="list-style-type: none"> FQHC APCP: See Toolkits above CPC: See toolkits, above
ONC	<ul style="list-style-type: none"> ONC supports the Federal Health IT Strategic Plan Goals Federal Advisory Committees (FACAs) Policy Guidance Accountable Care Workgroup - The HIT Policy Committee's Accountable Care Workgroup makes recommendations around health IT infrastructure to support providers working in accountable care arrangements.
OPM	None
DOD/TMA	<ul style="list-style-type: none"> Compendium of Service Policies Marketing Campaign for PCMH users
HRSA/BPHC, HRSA/OHIT	<ul style="list-style-type: none"> Guidelines on measuring meaningful use of health information technology Program assistance letter on NCQA recognition initiative
VA/PCPO	<ul style="list-style-type: none"> Communication plan and other materials for internal use

Reports and Monographs

Agency/ Division Represented:	Reports and Monographs
AHRQ/CP3	Numerous reports and briefs for decision makers and researchers on: PCMH evidence and evaluation, improving coordination of care, engaging patients, quality improvement, practice facilitation, and other PCMH-related topics.
CMS	CMMI has funded a number of papers studying various aspects of PCMHs and methodological issues related to PCMH evaluations that will inform the programs and evaluations being conducted by CMS. <ul style="list-style-type: none"> • MAPCP: No published reports currently available • FQHC APCP: Cost and Utilization Report • CPC: Staffing patterns of primary care practices in the comprehensive primary care initiative
ONC	<ul style="list-style-type: none"> • Issue Brief: Spotlight on Kids: Beacon Community Efforts to Improve Pediatric Prevention, Care, and Outcomes [PDF - 825 KB] January 2014 • Beacon Policy Brief: Building a Foundation of Electronic Data to Measure and Drive Improvement [PDF - 1.3 MB] August 2013 • Beacon Community and EHR Vendor Collaboration: A Catalyst for Interoperability and Exchange [PDF – 1.3 MB], June 12, 2012 • The Beacon Community Program: Three Pillars of Pursuit [PDF – 672 KB], June 3, 2012
OPM	<ul style="list-style-type: none"> • Annual “Measuring Quality Healthcare in the Federal Employees Health Benefits Program (FEHBP)”
DOD/TMA	<ul style="list-style-type: none"> • Advances in Patient Safety: From Research to Implementation
HRSA/BPHC, HRSA/OHIT	<ul style="list-style-type: none"> • “Recommendations for Improving Access to Pediatric Subspecialty Care through the Medical Home” • “Measuring Medical Homes – Tools to Evaluate the Pediatric Patient- and Family-Centered Medical Home”
VA/PCPO	None